

Limited Lifetime Guarantee



We're so confident in the quality of our products that we're putting our money where our mouth is with a Limited Lifetime Warranty.

WAIT, WHAT DOES LIFETIME MEAN?

Good question! You've read one of these before.

This Limited Lifetime Warranty covers our MyBlinds products for defects in materials, mechanisms, or workmanship for as long as you, the original consumer purchaser, own the product.

In the event of a defect under this warranty, we will repair or replace your product (we get to pick which), as long as you bring it back to where you bought it.

If we repair your MyBlinds, we will use like or similar parts (makes sense, right?)

BUT WHAT ABOUT THE LIMITED PART?

"Limited Lifetime" does seem like a bit of a oxymoron, doesn't it? Well let us explain the "limited" part by clarifying what is covered and what is not:

1. This warranty only covers your actual MyBlinds, we don't refund for shipping charges and labor costs for removal, measuring and installation.
2. Installation of the product must be in accordance with the accompanying instructions. (Turn your creativity to painting or basket weaving).
3. The product cannot be modified. (MyBlinds are already ultra-customizable... what more could you possibly want?)
4. It is the purchaser's responsibility to maintain and clean the product in compliance with the instructions provided. (we provide lots of great information about how to keep them looking great).
5. The product must be used only in the window for which it was purchased. (But seriously, why would you try jamming your custom-made MyBlinds into another window?)

6. Conditions or damages arising from misuse, abuse, accidents, removal, reinstallation, exposure to the elements, discoloration due to sunlight, normal wear and tear, or the passage of time are not covered by this warranty. (In other words: treat your MyBlinds nicely, please.)
7. Operational cords are warranted for 5 years from the date of purchase (please don't swing from them). Motorization Systems are warranted for five years from the date of purchase.
8. Specialty Shapes are warranted for one year from purchase. (But that's no reason to leave that triangular window naked!)

To obtain warranty service, contact the Home Depot store where you purchased your MyBlinds. The store will work with us to repair or replace any defective parts or components without charge. If you require further assistance, contact MyBlinds at the address or telephone number listed below and have your proof of purchase handy.

Hey, look! More legal copy:

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES (obviously).

In no event shall MyBlinds be liable for INCIDENTAL OR CONSEQUENTIAL DAMAGES or for any other direct or indirect damage, loss, cost, expense or fee. Some provinces do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from province to province.

And finally, this warranty does not apply to commercial orders.

Confused? For some extra help, contact us at:

MyBlinds
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