

Lifetime Limited Warranty

Congratulations on the purchase of your shutters.

25 Year Warranty

On Shutter Frame and Shutter Panel

The Manufacturer, Maxxmar Inc. warrants Somerset™ and Summerview™ Shutters of the the New Era™ Shutter Collection against such defects in materials for the duration of the life of these shutters (25 years). Due to the inherent nature of metals, hardware and hinges are only covered for operation, not finish.

This Lifetime Limited Warranty must be validated by having the attached Registration Certificate filled in by the Original Owner and installer and received by Maxxmar Inc. no later than thirty (30) days after the completed installation. This will ensure that the Original Owner is entitled to this Lifetime Limited Warranty.

Maxxmar's obligations under this warranty shall be limited to, at its option, the repair or replacement of all or any part of the shutters, which Maxxmar determines to be defective under normal wear and tear upon the product.

This warranty does not include any conditions or damages resulting from accidents, alterations, misuse, abuse, misapplications, fading or discolouration over time, fire, flood, or acts of God. We will not be liable for shipping charges, labour costs for measuring, disassembly, removal, reassembly, or reinstallation of this product, for damage or loss to other property, or injury to persons.

Maxxmar reserves the right to discontinue or change any shutter or shutter component as currently manufactured. If an exact replacement part is not available, Maxxmar has the right to substitute parts of equal quality at its discretion.

This Lifetime Limited Warranty applies only in respect to shutters as interior window coverings. Shutters are intended to provide light control only and may have light lines of varying sizes between louvers. Shutters are neither intended nor guaranteed to provide black out conditions when closed. Louvers should not be left in the closed position or in the completely open position for extended periods of time.

This Lifetime Limited Warranty will take effect from the date the installation of the shutters has been completed at the address identified in the attached Registration Certificate. The Registration Certificate must be received no later than thirty (30) days after the date of installation.

This Lifetime Limited Warranty on the frame and panels shall remain in effect only if normal cleaning practices are followed periodically. Somerset™ and Summerview™ Shutters require little maintenance. However surfaces may become dirty. Normal maintenance requires washing with mild detergent (non abrasive and must not contain ammonia) and water using a soft cloth.

Procedure for Resolution of Lifetime Limited Warranty

The Owner must notify the Dealer/Distributor within thirty (30) days after the defect has first appeared. This notification must contain the following:

- a) Name and address of Owner.
- b) Date of Installation
- c) A brief description of the defect for which the warranty is requested.

If the Dealer/Distributor determines that the defect should be covered by this Limited Warranty, the Owner may, at his or her own expense, arrange for the delivery of the shutters to the Dealer/Distributor and in turn to Maxxmar Inc. for repairs. Upon inspection, Maxxmar will determine whether the defect is covered by the Lifetime Limited Warranty. If the defect is covered by the Lifetime Limited Warranty, the product will be repaired or replaced.

If the defect is not covered by the Lifetime Limited Warranty, Maxxmar will inform the Dealer/Distributor of costs and options related to the defect. Dealer Authorization is required before Maxxmar will repair, modify, or replace a product not covered by the terms of this Lifetime Limited Warranty. Any costs or charges will be charged to the Dealer/Distributor. The Dealer/Distributor will be responsible to collect these charges from the Warranty Holder.

PLEASE COMPLETE TEAR OFF AND MAIL

Maxxmar Window Fashions
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