



3M™ Sun Control Window Films
3M™ Safety and Security Window Films

Warranty

Residential Limited Lifetime Quality Promise

Interior Film Types: Thinsulate Series, Prestige Series (Interior), Night Vision Series, Ceramic Series, Neutral, Silver P18, Nickel 50), Affinity Series, Safety & Security Films (S40, S70, S80, S140), Ultra S600, Ultra S800, Ultra Night Vision Series, Ultra Prestige Series, Safety Solar Series (SS Neutral S35, SS Silver S20).

3M™ and the 3M Authorized Dealer/Installer (collectively referred to as "Seller") warrant that for as long as the original consumer of the 3M™ Sun Control or Safety and Security Window Film owns and lives in the home that the 3M™ Window Films (as listed above) will:

- Maintain Solar Reflective Properties without cracking, crazing or peeling.
- Maintain Adhesion Properties without blistering or delaminating from the glass.
- Maintain Appearance without discoloration.

In the event the product is claimed to be defective under this warranty, the consumer will contact their Authorized Dealer/Installer within the warranty period, provide a copy of this warranty and arrange a convenient time for the Authorized Dealer/Installer to inspect the windows for a claim to be valid.

In the event the product is determined to be defective under this warranty, the Seller will:

- Replace the Quantity of Film proved to be defective.
- Provide Removal and Reapplication Labor Free Of Charge.

Seller also warrants against glass failure due to THERMAL SHOCK fracture for FIVE (5) years and SEAL FAILURE for THREE (3) years caused only as a direct result of the application of 3M™ Sun Control Window Films and/or 3M™ Safety and Security Window Films, provided the film was applied to recommended types of glass and the glass failure is reported to the Authorized Dealer/Installer within the specified time of FIVE (5) years for THERMAL SHOCK fracture and THREE (3) years for SEAL FAILURE from the date this warranty was issued. In order to obtain the SEAL FAILURE portion of this warranty, the consumer must provide the Authorized Dealer/Installer with proof of the original window manufacturer's Seal Failure warranty. The SEAL FAILURE portion of this warranty will UNDER NO CIRCUMSTANCES extend beyond the original window manufacturer's Seal Failure warranty period. Claims must be submitted for approval through consumer's local Dealer/Applicator and include electronic photos of the Thermal Shock or Seal Failure. Photos must include a short range and mid-range interior photo of the Thermal Shock or Seal Failure, as well as a mid-range and long range exterior photo of the Thermal Shock or Seal Failure. Failure to do so will void warranty claim. ANY GLASS FAILURE COVERED BY THIS WARRANTY MUST BE INSPECTED BY THE AUTHORIZED DEALER/INSTALLER PRIOR TO REPAIR, AND ONLY COVERS FILM AND GLASS REPLACEMENT (*SEE BACK FOR FURTHER DETAILS AND LIMITATIONS). Any glass replacement quote and invoice from consumer's glass company must indicate window sizes. If window sizes are not listed on the quote or invoice from consumer's glass company, the warranty claim will not be processed. This warranty is void if the product has been subjected to abuse or improper care. Except where prohibited by law, Seller shall not be liable in either tort or contract for any loss or damage, direct, indirect, special, consequential, or incidental, arising out of the use or inability to use this product.

This warranty covers Canadian installations by Authorized Dealers/Installers only.

IMPORTANT NOTICE: Window Care

3M™ Window Films may be washed with common washing solutions, including ammonia based products, THIRTY (30) DAYS AFTER INSTALLATION (allow an additional 15-30 days for thicker security films). Abrasive type cleaning agents and bristle brushes that may scratch the film must not be used. Synthetic sponges, squeegees or soft cloths are recommended to be used with cleaning solutions. To maintain your warranty, do not use tape or other adhesive products on the film.

Allow air flow between window covering and glass for best performance.

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Record of Installation [For Seller Use Only]

Customer:

Contact Name:

Company Name:

Address:

City: Prov.:

Postal Code:

Application:

Location in Building:

Date Installation completed:

Applied by:

Dealer/Applicator:

City: Province:

Dealer's Signature:

Date:

Total Sq. Ft. Installed:

Product:

Type of Film(s): Run Number(s):

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

*Reimbursement for a single unit glass replacement under the Thermal Shock or Seal Failure warranty is limited to the following

- 1) SINGLE PANE (to a maximum of 100 sq. /ft.) Maximum reimbursement of \$500**
 - 2) DOUBLE PANE (to a maximum of 40 sq. /ft.): Maximum reimbursement of \$500**
 - 3) TRIPLE PANE (to a maximum of 20 sq. /ft.): Maximum reimbursement of \$350**.
 - 4) Architectural or Shaped Glass (non rectangular) (to a maximum of 20 sq. ft.) Maximum reimbursement of \$350**
- **Including all material, labor and taxes for replacement of Single pane or Insulated Glass Unit (IGU) / window.