



FABRIC DISCLAIMER

Maxxmar™ Window Fashions will not guarantee the exact dye lots as sampled as dye lots may vary within commercial tolerances and colours of fabrics can vary from the samples. For select products, fabric may take on a different colour or pattern when in the stacked position. Some imperfections, which may result from the weaving process, are considered acceptable. Environmental conditions such as heat, cold, humidity etc., may cause slight wrinkling, bowing, puckering and dimpling of fabrics and is considered normal. Slight fraying may occur which is within specification and considered acceptable. **THIS APPLIES TO ALL PRODUCT LINES.**

NOTES

BALANCING/ALIGNING DUAL SHADE FABRICS

- The below steps can be used to help eliminate waving/bubbles in fabrics after/prior to install.
 - This method can also be used from time to time to balance the fabric if shifted from cleaning, etc.
1. Fully Extend the Shade:
 - Extend the shade entirely to create ample space for adjustments.
 2. Shift Fabric on the Tube Side to Side:
 - Use clean hands to hold the closest solid band to the tube. Shift the fabric left and right. The fabric is attached to the tube using a spline, allowing for lateral movement.
 3. Adjust Fabric Attached to the Back of the Cassette:
 - Similarly, with clean hands, hold the solid band closest at the top back of the cassette. Shift the fabric to ensure it aligns properly.
 4. Ensure Alignment of Edges:
 - The critical goal is to have the edges of both the fabric on the tube and the fabric on the cassette perfectly aligned. They should be directly in front and behind each other. If there is any misalignment, it can lead to waving and bubbling issues.
 - This process involves fine-tuning the positioning of the fabric on both the tube and the cassette to achieve a seamless and even appearance.
 - By carefully aligning the edges, you'll enhance the overall aesthetic of the shade and prevent any undesirable visual effects.

PINHOLES

- **Pinholes** are tiny spots, like the eye of a needle, where light can shine through.
- They're not big holes or scratches, and they don't get bigger unless something physically damages them.
- Usually, you can't see pinholes unless you shine a very bright light, like sunlight, through the blinds.
- Pinholes can naturally happen in coated fabrics (blackout fabrics) without any specific pattern.
- However, if you find many pinholes clustered along seams or forming a line across the treatment, that wouldn't be considered normal or standard.
- To determine if you have a pinhole issue, consider this guideline: Having three or fewer visible holes, from a viewing distance of 5-8 feet, is considered acceptable.
- If you have more than three visible holes within this range, it may indicate a pinhole problem.
- In some situations, a pinhole can be repaired by applying a small amount of liquid ink correction, as recommended by fabric suppliers.
- However, if there are large areas of light or an abundance of holes, Maxxmar™ will replace the fabric at their discretion.

TELESCOPING FABRICS

To fix telescoping, there are two ways it can be addressed by a customer or an installer on-site:

- **Check Roller Shade Brackets:** Ensure that the roller shade brackets are properly leveled. This is one of the first things to examine if telescoping is noticeable after installation. Minor shifts in the window mullion due to construction or foundation settling can lead to the window becoming unlevel.
- **Adjustment with Shims:** A small piece of masking tape, known as a shim, can be added, or taped onto the shade tube on the side where the fabric is moving away from. This shim slightly changes the angle at which the shade fabric lays on the tube and usually corrects the telescoping. Sometimes, it may take 2-3 pieces of tape in the same location for optimal adjustment.



Maxxmar™ Window Fashions Warranty for Blinds & Shades

WARRANTY

The manufacturer Maxxmar™ Window Fashions, warrants all blinds and shades under a Lifetime Limited Warranty (refer to warranty guidelines). **NOTE: COMMERCIAL ORDERS ARE ONLY COVERED BY A 1 YEAR WARRANTY.**

This warranty covers and is inclusive against any defects in material and workmanship to the original purchaser of the products. This warranty does not cover any damage caused by or resulting from misuse, abuse, alterations or excessive discoloration due to sunlight or passage of time, humidity, exposure to salty air, change in atmospheric conditions or corrosive materials. This warranty also does not apply to conditions caused by normal wear and tear upon the actual product. Maxxmar™ is not responsible for the shipping & labour costs, for the measuring and taking down of blinds & shades and/or for the re-installation of the blinds and shades.

GENERAL

In the event of a defect under this warranty, the product purchaser must notify the retailer immediately upon detection of the defect first appearing. The retailer will return the product to the manufacturer to determine whether the defect is covered and once determined, the product will be either repaired or replaced as determined by the manufacturer. If it is not covered under the warranty then the manufacturer will advise the retailer of the cost to repair as well as give options to address the defect.

HEADRAIL/MANUAL COMPONENTS/BRACKETS

All moving parts in manually operated products in all blinds and shades are covered by a five (5) Years Warranty under normal use as detailed above. **NOTE: COMMERCIAL ORDERS ARE ONLY COVERED BY A 1 YEAR WARRANTY.**

PRODUCT & CHILD SAFETY

Young children can be strangled by cords. Immediately remove this product if a cord longer than 22 cm or a loop exceeding 44 cm around becomes accessible.

FABRICS & MATERIALS

Blinds and Shades under normal use for a period of five (5) years. This warranty does not cover curling, soiling, scratching, normal fading or loss of colour intensity from use. This warranty does not cover variations in texture, colour grain nor does it cover product installed in areas of high humidity. **NOTE: COMMERCIAL ORDERS ARE ONLY COVERED BY A 1 YEAR WARRANTY.**

Commercial products and orders under normal use for a period of one (1) year against cracking, peeling, excessive fading, and extreme loss of colour intensity or warping. This warranty does not cover variations in texture, colour grain nor does it cover product installed in areas of high humidity.

WARRANTY GUIDELINES

PRODUCT/COMPONENT	PERIOD OF COVERAGE
HEADRAILS/MANUAL COMPONENTS/BRACKETS	5 YEARS
ALL FABRICS/MATERIALS	5 YEARS
CORDING SYSTEMS	7 YEARS
CHAIN DRIVE MECHANISMS	5 YEARS
PVC VERTICAL BLINDS	1 YEAR
COMMERCIAL PRODUCTS & ORDERS	1 YEAR
MOTORS FOR AUTOMATED BLINDS	5 YEARS for components and 3 YEARS for batteries
REMOTE CONTROL, SWITCHES, ETC.	5 YEARS
SHUTTERS	25 YEARS

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CARE & CLEANING

Dusting: All products can be easily maintained with a light dusting using a feather duster, soft cloth or dusting mitt.

Vacuuming: For deeper cleaning, vacuum gently with a brush type attachment.

Steaming: Soft fabrics are steam pressed during the manufacturing process. Steaming may be required (at low temperature) at point of installation and/or periodically to remove wrinkles. It is best to use a hand-held travel size that provides continuous steam. Heavy duty steamers are not recommended.

Spot Cleaning: If spot cleaning is an option, we recommend using a clean, soft white cloth or sponge moistened with lukewarm water. Add a mild detergent (no additives and non-abrasive) if needed. Blot gently to avoid creasing or damaging the fabric. Rubbing can damage fabrics.

Spot-cleaning may result in cleaner areas. Spot cleaning is not recommended for "soft" fabric window treatments. (It is recommended that all "soft" fabric products be cleaned by a professional drapery cleaner or dry cleaner with specific experience in decorative fabric window treatments.)

Static: Dry environmental conditions in different parts of the country at various times of the year may generate static on window coverings.

Should this occur, lightly apply a static spray, being sure to follow the manufacturer's instructions. Allow the shade to dry in the fully lowered position



2" Faux Wood Horizontal Blinds



Maxxmar™ Warranty - Vinyl Shutters

The Manufacturer, Maxxmar™ Window Fashions, warrants Vinyl Shutters against such defects in materials for the duration of the life of these shutters (25 years). Due to the inherent nature of metals, hardware and hinges are only covered for operation, not finish.

This Lifetime Limited Warranty must be validated by having the attached Registration Certificate filled in by the Original Owner and installer and received by Maxxmar™ no later than **thirty (30) days** after the completed installation. This will ensure that the Original Owner is entitled to this Lifetime Limited Warranty.

Maxxmar's obligations under this warranty shall be limited to, at its option, the repair or replacement of all or any part of the shutters, which Maxxmar™ determines to be defective under normal wear and tear upon the product.

This warranty does not include any conditions or damages resulting from accidents, alterations, misuse, abuse, misapplications, fading or discolouration over time, fire, flood, or acts of God. We will not be liable for shipping charges, labour costs for measuring, disassembly, removal, reassembly, or reinstallation of this product, for damage or loss to other property, or injury to persons.

Maxxmar™ reserves the right to discontinue or change any shutter or shutter component as currently manufactured. If an exact replacement part is not available, Maxxmar™ has the right to substitute parts of equal quality at its discretion.

This Lifetime Limited Warranty applies only in respect to shutters as interior window coverings. Shutters are intended to provide light control only and may have light lines of varying sizes between louvers. Shutters are neither intended nor guaranteed to provide black out conditions when closed. Louvers should not be left in the closed position or at in the completely open position for extended periods of time. Optimum closure for louvers is in the up position.

This Lifetime Limited Warranty will take effect from the date the installation of the shutters has been completed at the address identified in the attached Registration Certificate. The Registration Certificate must be received no later than **thirty (30) days** after the date of installation.

This Lifetime Limited Warranty on the frame and panels shall remain in effect only if normal cleaning practices are followed periodically. Vinyl Shutters require little maintenance. Surfaces, however, may become dirty. Normal maintenance requires washing with mild detergent (non abrasive and must not contain ammonia) and water using a soft cloth.

Please Note

Shutters are not meant to be in a closed position for a prolonged period of time. Shutters require occasional air circulation and movement. Due to the insulating nature of shutters, heat build-up may occur which needs to be released on a regular basis. Failure to provide adequate air circulation may damage the finish and colour. This is considered an external factor related to environmental conditions and is not covered under warranty.

Procedure for Resolution of Lifetime Limited Warranty

The Owner must notify the Dealer/Distributor within **thirty (30) days** after the defect has first appeared. This notification must contain the following:

- a) Name and address of Owner.
- b) Date of Installation
- c) A brief description of the defect for which the warranty is requested.

If the Dealer/Distributor determines that the defect should be covered by this Limited Warranty, the Owner may, at his or her own expense, arrange for the delivery of the shutters to the Dealer/Distributor and in turn to Maxxmar™ for repairs. Upon inspection, Maxxmar™ will determine whether the defect is covered by the Lifetime Limited Warranty. If the defect is covered by the Lifetime Limited Warranty, the product will be repaired or replaced.

If the defect is not covered by the Lifetime Limited Warranty, Maxxmar™ will inform the Dealer/Distributor of costs and options related to the defect. Dealer Authorization is required before Maxxmar™ will repair, modify, or replace a product not covered by the terms of this Lifetime Limited Warranty. Any costs or charges will be charged to the Dealer/Distributor. The Dealer/Distributor will be responsible to collect these charges from the Warranty Holder.

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Maxxmar™ Warranty - Wood Shutters

The Manufacturer, Maxxmar™ Window Fashions, warrants Wood Shutters against such defects in materials for the duration of the life of these shutters (25 years). Due to the inherent nature of metals, hardware and hinges are only covered for operation, not finish.

This Lifetime Limited Warranty must be validated by having the attached Registration Certificate filled in by the Original Owner and installer and received by Maxxmar™ Window Fashions no later than **thirty (30) days** after the completed installation. This will ensure that the Original Owner is entitled to this Lifetime Limited Warranty.

Maxxmar's obligations under this warranty shall be limited to, at its option, the repair or replacement of all or any part of the shutters, which Maxxmar™ determines to be defective under normal wear and tear upon the product.

This warranty does not include any conditions or damages resulting from accidents, alterations, misuse, abuse, misapplications, fading or discoloration over time, fire, flood, or acts of God. We will not be liable for shipping charges, labour costs for measuring, disassembly, removal, reassembly, or reinstallation of this product, for damage or loss to other property, or injury to persons.

Maxxmar™ reserves the right to discontinue or change any shutter or shutter component as currently manufactured. If an exact replacement part is not available, Maxxmar™ has the right to substitute parts of equal quality at its discretion.

This Lifetime Limited Warranty applies only in respect to shutters as interior window coverings. Shutters are intended to provide light control only and may have light lines of varying sizes between louvers. Shutters are neither intended nor guaranteed to provide black out conditions when closed. Louvers should not be left in the closed position or at in the completely open position for extended periods of time. Optimum closure for louvers is in the up position.

This Lifetime Limited Warranty will take effect from the date the installation of the shutters has been completed at the address identified in the attached Registration Certificate. The Registration Certificate must be received no later than thirty (30) days after the date of installation.

This Lifetime Limited Warranty on the frame and panels shall remain in effect only if normal cleaning practices are followed periodically. Wood shutters are manufactured to industry standards. Minor imperfections or blemishes not noticeable under ordinary light from a distance of three feet are not considered defects. Warpage of any component that does not exceed **1/32"** per foot will not be considered a defect. Wood shutters should not be exposed to humid, wet conditions. Wood shutters should not be exposed to humid or wet conditions as hair line cracks may appear on the shutter along with other imperfections. Also condensation build up in windows in winter months and the subsequent melting also affects wood shutters as again hair line cracks and other imperfections may appear on the shutter.

Procedure for Resolution of Lifetime Limited Warranty

The Owner must notify the Dealer/Distributor within **thirty (30) days** after the defect has first appeared. This notification must contain the following:

- a) Name and address of Owner.
- b) Date of Installation
- c) A brief description of the defect for which the warranty is requested.

If the Dealer/Distributor determines that the defect should be covered by this Limited Warranty, the Owner may, at his or her own expense, arrange for the delivery of the shutters to the Dealer/Distributor and in turn to Maxxmar™ Window Fashions for repairs. Upon inspection, Maxxmar™ will determine whether the defect is covered by the Lifetime Limited Warranty. If the defect is covered by the Lifetime Limited Warranty, the product will be repaired or replaced.

If the defect is not covered by the Lifetime Limited Warranty, Maxxmar™ will inform the Dealer/Distributor of costs and options related to the defect. Dealer Authorization is required before Maxxmar™ will repair, modify, or replace a product not covered by the terms of this Lifetime Limited Warranty. Any costs or charges will be charged to the Dealer/Distributor. The Dealer/Distributor will be responsible to collect these charges from the Warranty Holder.

Maxxmar™ Warranty - Motorization

Maxxmar™ offers a **Limited Warranty of five (5) years for Components and three (3) years for Batteries**. Specifically, we warrant motorized products and controls to be free from defects in material and workmanship under normal and proper use for a period of **5 years** commencing with date of order. Maxxmar™ will repair or replace defective equipment which does not conform to this warranty. Maxxmar™ shall not be liable for any injury, loss or damage, direct or consequential, arising out of, or the inability to use, the equipment.

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Maxxmar™ Warranty Waiver



Maxxmar™ Warranty Waiver - Details

Warranty Waiver

Maxxmar™ Window Fashions will repair or replace all products which under normal use become defective in material or workmanship during the warranty period (see warranty for details) for products manufactured within product specifications.

A Warranty Waiver will be required for any product manufactured outside of product limitation specifications as stated by Maxxmar™ Window Fashions.

This Warranty Waiver must be completed and returned prior to product being released for manufacturing.

Maxxmar™ Window Fashions does not recommend or endorse that products be manufactured outside of product specifications.

It is at the Dealer's sole discretion to have an product manufactured outside of product specifications.

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Warranty Waiver for Maxxmar™ Window Fashions

Account Number: _____

Dealer Name: _____

Maxxmar™ Reference #: _____

Specific Details: _____

Order Line #(s): _____

Waived Warranty Authorized By: _____

Signature: _____

Date: _____