

# Warranty

The Vadain® Guarantee is designed to ensure a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. For all questions, please contact (866) 930-6673. In support of this policy of consumer satisfaction, Vadain offers the following Limited Lifetime Warranty.\*

## Covered by a Limited Lifetime Warranty\*

- Vadain window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).

- All internal mechanisms,

- Components and brackets

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- Fabric delamination,

- Operational cords are covered for seven years from the date of purchase,

- Vadain motorization components are covered for five years from the date of purchase

- Repairs and/or replacements will be made with like or similar parts or products.
- Vadain shall have no liability whatsoever for incidental or consequential damages or for any other direct or indirect damage, cost, expense or fee.
- If damage occurred during shipping, call (866) 930-6673 immediately or at least within 7 calendar days or else you may be denied credit for your damaged product.

## Not covered by a Limited Lifetime Warranty\*

- Any conditions caused by normal wear and tear abuse, accidents, misuse, alterations to the product or reinstallation,

- Exposure to the elements, (Sun damage, wind, water/moisture) or discoloration or fading over time,

- Failure to follow our instructions with respect to measurement, proper installation, cleaning, or maintenance.

- Shipping charges, costs of removal and reinstallation, or trip charges.

- Dye lots vary within industry acceptable tolerances.

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**This warranty does not imply automatic replacement of the product. Vadain reserves the right to repair or replace any product at our discretion. \*Note: You may have different or additional rights under Provincial, Territorial or State law. Except where Provincial, Territorial, or State law requires otherwise, Vadain and its affiliates:**

- Will not be liable to refund any amount paid by the purchaser to the Dealer; and
- Will not be liable or responsible for any economic loss, expense or fee, damage to property, personal injury, or any other damage or injury of any kind, including punitive damages (whether or not suffered by the purchaser or other persons) arising out of or related to the design, manufacture, fabrication, distribution, purchase, installation, use, repair, or replacement of the Vadain window fashion product.

The limitations of liability in this Limited Lifetime Warranty shall apply regardless of whether Vadain or its affiliates have breached a warranty or condition of sale, have been negligent in any way, or have committed any other wrong, whatsoever, except as a result of gross negligence or gross recklessness. Different warranty periods and terms apply for commercial products and applications.