



3M™ Safety and Security Window Films

3M™ Sun Control Window Films

Warranty

Commercial & Residential Limited 10 Year Product Warranty

Exterior Film Types: Prestige Exterior Series (PR40, PR70, PR90), Exterior Safety (Safety S20X Exterior, Safety S40X Exterior, Safety S70X Exterior)

Product Warranty, Limited Remedy and Disclaimer:

3M Company and 3M Authorized Window Film Dealer (collectively referred to as “seller”) warrant for Ten (10) Years (Seven (7) Years for sloped glazing) from installation, and provided that the product is maintained in accordance with the Window Care Instructions below, that the 3M Safety and Security Exterior Series Window Film and 3M Sun Control Window film will:

- Maintain Solar Reflective Properties without cracking, crazing or peeling.
- Maintain Adhesion Properties without blistering, bubbling, or delaminating from the glass
- Maintain Appearance without discoloration
- Maintain Strength, Tear, and Penetration Resistant Properties as defined in product literature.

Warranty Applicable with additional purchase & installation of 3M™ Impact Protection System

Adhesive:

The 3M Impact Protection Adhesive warranty applies to new 3M Safety & Security Window Film installations. The adhesive Product will meet 3M Product specifications in effect at time of installation. The warranty period is ten (10) years from the date of installation, (Seven (7) years for sloped glazing). This shall not cover failure due to disintegration of the underlying substrate, movement of the structure exceeding specification for elongation and/or compression, changes in appearance of the adhesive due to dirt or other contaminants, tampering or other modifications applied after installation. Film warranty is void if the 3M attachment system is removed for reasons other than to replace product found defective under this warranty.

If the 3M Product does not conform to this warranty, the sole and exclusive remedy is

- Replacement of the quantity of film proved to be defective; and
- For up to one (1) year of the date of installation, providing removal and reapplication labor of like quality Product free of charge.

Note: After one (1) year, Seller’s obligation is limited to furnishing replacement film. Seller will not be liable for installation costs of replacement film for any claim filed later than one (1) year after installation.

This warranty is only to the original purchaser of the Product(s) from Seller, is not transferable and is further subject to the terms and conditions set forth below. 3M MAKES NO OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY OR CONDITION ARISING OUT OF A COURSE OF DEALING, CUSTOM OR USAGE OF TRADE. Except where prohibited by law, 3M will not be liable for any loss or damage arising from the 3M product, whether direct, indirect, special, incidental or consequential, regardless of the legal theory asserted, including warranty, contract, negligence or strict liability.

Revised on Nov. 2017.

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This Product Warranty applies only when Product is maintained in accordance with Window Care Instructions, when the Product is properly installed. This Product Warranty does not cover misuse, abuse or acts of God.

This warranty covers Canadian installations by Authorized dealers/Installers only.

Claims Process:

To obtain warranty service, please contact your 3M Authorized Window Film Dealer.

IMPORTANT NOTICES

Window Care Instructions

3M Safety & Security Window Films and 3M Sun Control Window Films may be washed with common washing solutions, including ammonia-based products, thirty (30) days after installation. Abrasive type cleaning agents and bristle brushes which would scratch the film must not be used. Synthetic sponges, squeegees, or soft cloths are recommended to be used with the cleaning solution. To maintain your warranty, do not use tape or other adhesive products on the film.

Temporary Appearance

After installation, there may be a hazy appearance on your windows. This condition is temporary and is caused by the moisture that is present when applying the film. This hazy appearance will disappear after the film dries which may take up to thirty (30) days for the film to completely dry. Cold weather conditions may require additional time.



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Record of Installation [For Seller Use Only]

Customer:

Contact Name:

Company Name:

Address:

City: Prov.:

Postal Code:

Application:

Location in Building:

Date Installation completed:

Applied by:

Dealer/Applicator:

City: Prov:

Dealer's Signature:

Date:

Total Sq.ft. Installed:

Product:

Type of Film(s):

Run Number(s):

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